Jessica Reif

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EDUCATION

Ph.D. Duke University, Fuqua School of Business

Expected 2026

Management & Organizations

<u>Dissertation Title</u>: The future of collaboration in knowledge-intensive organizations <u>Committee</u>: Jonathon Cummings (Chair), Richard Larrick, Jack Soll, & Ethan Bernstein <u>Proposal Defended</u>: July 7, 2025

*Selected as a Finalist for the 2025 Organization Science/INFORMS Dissertation Proposal Competition (to be held in October 2025)

B.S. Cornell University

2014

Industrial & Labor Relations

RESEARCH INTERESTS

Networks, teams, information exchange, artificial intelligence, office design, future of work

PUBLICATIONS AND PROVISIONALLY ACCEPTED MANUSCRIPTS

Reif, **J.A.**, Lecuona, J.R., Cummings, J.N. (Provisionally Accepted). Space and structure: The interplay between proximity, unit boundaries, and supervision in shaping workplace interactions. *Organization Science*. (Dissertation Essay 2).

*Best Student Paper Award, INGRoup Conference, 2024

- **Reif**, **J.A**, Larrick, R.P., Soll, J.B. (Accepted). What's accessible is expressible: When advice seekers are more likely to anchor their advisors. *Social Psychological and Personality Science*.
- **Reif, J.A.,** Larrick, R.P., & Soll, J.B. (2025). Evidence of a social evaluation penalty for using AI. *Proceedings of the National Academy of Sciences*, 122(19), e2426766122.
- *Select media coverage: The Boston Globe, Axios, Inc. Magazine, Vice, CNET, and Ars Technica

Reif, J.A., Larrick, R.P., Soll, J.B. (2024). The inclusion of anchors when seeking advice: Causes and consequences. *Organizational Behavior and Human Decision Processes*, 185, 104378.

MANUSCRIPTS UNDER REVEW OR REVISION

Reif, J.A., Cummings, J.N. [Competing implications of generative AI for knowledge-intensive teams] (2nd Round Revise & Resubmit at *Academy of Management Review*, Dissertation Essay 1)

SELECTED WORKS IN-PROGRESS

- **Reif, J.A.** Generative AI and autonomy in interdependent work contexts. (Ongoing Longitudinal Field Study and Experimental Data Collection, Dissertation Essay 3)
- **Reif, J.A.,** Larrick, R.P., Soll, J.B. Implications of generative AI for collective decision-making. (Experimental Data Collection In-Progress)
- **Reif, J.A.**, Larrick, R.P., Soll, J.B. What would you have done without AI? (Mis)perceptions of how employees use time they save with AI tools. (Experimental Data Collection In-Progress)
- **Reif**, **J.A.**, Yang, H., Soll, J.B. Decision-making in decentralized autonomous organizations. (Writing Stage)
- **Reif**, **J.A.** Multiplex ties, turnover, and retention in a Fortune 500 technology company. (Field Study Complete, Data Analysis)
- van de Brake, H.J., **Reif, J.A.**, Cummings, J.N. Synthesizing fragmented research on objective time in teams. (*Writing*)

CONFERENCE PRESENTATIONS

- **Reif**, **J.A**., Cummings, J.N. The generative AI dilemma in knowledge-intensive teams. *Academy of Management Annual Meeting*, Copenhagen, Denmark (July 2025).
- **Reif, J.A.** The ties that bind also bridge: Implications of boundary spanning advice ties for employee turnover. *Academy of Management Annual Meeting*, Copenhagen, Denmark (July 2025).
- **Reif, J.A.,** Lecuona, J.R., Cummings, J.N. Space, structure, and supervision. *New Directions in Leadership Research Conference* (flash talk). Ann Arbor, MI (June 2025).
- **Reif**, **J.A.**, Larrick, R.P, Soll, J.B. Experimental evidence of a social evaluation penalty for using AI. *Annual Meeting of the Society of Judgment and Decision-Making*, New York, NY (November 2024).
- **Reif, J.A.,** Lecuona, J.R., Cummings, J.N. Proximity, hierarchy, and network dynamics *Academy of Management Annual Meeting*, Chicago, IL (August 2024).
- **Reif, J.A.,** Yang, H., Soll, J.B. The illusion of community in decentralized autonomous organizations. *Academy of Management Annual Meeting*, Chicago, IL (August 2024).
- **Reif**, **J.A.**, Lecuona, J.R., Cummings, J.N. Boundary spanning across functional groups in the office. *INGRoup Conference*, Charlotte, NC (July 2024).
- * Best Student Paper Award
- **Reif, J.A.**, Larrick, R., Soll. J.B. Anchoring the advisor. *Academy of Management Annual Meeting*, Boston, MA (August 2023).

Reif, J.A., Larrick, R., & Soll. J. Anchoring the advisor. Paper presented at the *Doctoral Symposium of the Society for Judgment and Decision-Making*, Virtual (June 2023).

Reif, J.A., Larrick, R., & Soll. J. Anchoring the advisor: Do advice-seekers induce cognitive biases in their advisors? *Annual Meeting of the Society of Judgment and Decision-Making (Poster Session)*, San Diego, CA (November 2022).

^{*} Honorable Mention for Best Student Poster Award

IN	ЛТБ	r dr	TAT	KS

INVITED TALKS	
Johns Hopkins University, Carey School of Business Intel Corporation	2023 2022
HONORS & AWARDS	
Organization Science/INFORMS Best Dissertation Proposal Competition, Finalist *Final Competition will be held in October 2025	2025
Best Student Paper Award, Interdisciplinary Network for Groups Research Teaching on Purpose Fellowship, Kenan Institute for Ethics at Duke University Best Student Poster Award Honorable Mention, Society for Judgment & Decision Mak	_
Doctoral Student Fellowship, Fuqua School of Business, Duke University Cornell University School of Industrial and Labor Relations ILR Honors Distinction Salvatore Family Prize in American History, Cornell ILR School	2021-present 2014 2013
TEACHING	
Instructor, Leading Teams: Foundations of Teamwork and Leadership Duke Graduate Academy Instructor Ratings: 4.9/5.0 (2024), 4.7/5.0 (2023)	2023-2024
Instructor, Summer Math Review Fuqua School of Business, Masters in Management Studies	2024
Guest Lecturer, Foundations of Management and Organizations Duke University Innovation and Entrepreneurship Certificate Program	2025
Guest Lecturer, Business, Culture & Communication Fuqua School of Business, Masters in Business Administration (MBA)	2023-2024
Guest Lecturer, Critical Thinking & Collaboration Fuqua School of Business, Masters in Quantitative Management (MQM)	2023-2024
Teaching Assistant, Duke University Fuqua School of Business Future of Work (MBA) *Co-developed course in collaboration with Prof. Jonathon Cummings	2022 - 2025
Managing Innovation in a Global Organization (MBA, Executive MBA) Critical Thinking & Collaboration (MQM) Leadership and Development (Executive MBA) Summer Math Review (MBA)	2021 - 2024 2022 - 2024 2023 2022

TEACHING MATERIALS

Reif, J.A. Cummings, J.N. Building an AI company with AI.

Reif, J.A., Massey, C., and Soll, J. Analytics ablaze: overcoming algorithm aversion to introduce AI at the United States Forest Service.

Reif, **J.A.** Demystifying modern team arrangements: A simulation.

SERVICE

Duke UniversityManagement + Organizations PhD Student Mentor2022 – 2024Graduate Student Affairs Liaison (representing Fuqua School of Business)2022 – 2024PhD Student Interdisciplinary Seminar Organizer, Management Area2022 – 2023PhD Student Brown Bag Organizer, Management Area2022 – 2023

Ad Hoc Reviewer

Academy of Management Annual Meeting Organization Science Strategic Management Journal

PROFESSIONAL AFFILIATIONS

Academy of Management	2021 – present
Interdisciplinary Network for Group Research (INGRoup)	2021 – present
Society for Judgment and Decision Making	2021 – present

PROFESSIONAL EXPERIENCE

CrossLead Inc. (formerly part of McChrystal Group LLC)

2014 - 2021

Director of Client Services & Director of Research (2019-2021)

Research Advisor (2017-2019)

Head of Analytics (2016-2017)

Management Consultant (2014-2016)

Oracle Corporation, Product Delivery Manager (Machine Learning & AI Products) 2017 - 2019

REFERENCES

Jonathon N. Cummings

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Richard P. Larrick

Hanes Corporation Foundation Professor of Management & Organizations Fuqua School of Business

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Jack B. Soll

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